



HLA Services Quality and Environmental Policy

This Policy has been established by the Directors of HLA Services Limited to reflect the vision of the organisation and commitment to raising awareness of the quality management system and the need to protect the environment, reduce waste and prevent pollution through the adoption of management processes, procedures and systems.

We adopt a professional approach to every aspect on every contract we undertake. We take pride in the prompt and dedicated personal attention throughout the contract and focus on the planning and execution of our work to produce an efficient service to all of our clients.

Our target is to create value for our Internal and External customers and demonstrate our success through positive feedback, customer satisfaction and environmental impact.

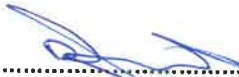
To support this ethos the following criteria shall be recognised within HLA Services Limited:

- The prevention of pollution and compliance to environmental requirements while maintaining a safe and healthy workplace.
- Ensure the wellbeing and safety of our employees, visitors and subcontractors.
- Ensure all customers receive prompt and dedicated personal attention.
- Establishing and reviewing objectives as part of the continual improvement effort.
- Ensure the company complies with regulatory, statutory and legislative obligations and requirements.
- Continually improving the performance of the organisations Environmental and Quality Management System.

Signed.....

Neil Henry – Director

Dated..... 28 / 05 / 2019

Signed.....

Paul Smith – Director

Dated..... 28 / 5 / 2019